IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of (first named inventor): Atty. Docket No.: 007511.00014

Andrew Calvi et al.

Serial No.: 10/522,632 Group Art Unit: 2442

Filed: January 24, 2005 Examiner: Benoit, Esther

For: METHOD AND SYSTEM FOR Confirmation No.: 7405

MONITORING THE QUALITY OF

SERVICE IN

TELECOMMUNICATION

NETWORKS, COMPONENTS AND COMPUTER PRODUCTS THEREOF

STATEMENT OF SUBSTANCE OF THE INTERVIEW

U.S. Patent and Trademark Office Customer Service Window Randolph Building 401 Dulany Street Alexandria, VA 22314

Sir:

This paper constitutes Applicants' Substance of the Interview pursuant to MPEP § 713.04 with respect to the personal interview conducted February 1, 2010.

Applicants' undersigned representative and Examiners Shawki S. Ismail and Esther Benoit discussed the rejections of the pending claims with respect to the cited documents as well as the amendments submitted in the Response filed December 22, 2009. The Examiner agreed that the amendments overcome the pending rejections.

Respectfully submitted,

BANNER & WITCOFF, LTD.

Dated: March 5, 2010 By: /Chunhsi Andy Mu/

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